



City Newsletter

February 2024

Dear Neighbors,

Well, we are starting to see signs of Spring. Did we have a Winter? Trust me, I am not complaining after the last few years of freezes and dead vegetation. Let's all enjoy the wonderful weather to get out and meet our neighbors.

Turning to the business of the City, the approved 2024 Budget significantly invests in the City's Capital Improvement Plan (CIP). The CIP is a five-year plan of capital projects that reflect the goals of the City through planning, scheduling, managing, monitoring, and financing capital projects that will enhance our City for years to come. Capital projects are characterized by high cost major infrastructure with a long operational life, such as streets, drainage, and water and wastewater utilities. Key projects currently underway include:

- Street and sidewalk improvements throughout the city (including primary streets, such as Strey Lane, Taylorcrest, Knipp Road, and Bunker Hill Road).
- Design and construction for citywide infrastructure improvements (i.e water and sewer line).
- Water meter replacement including installation of an Advanced Metering Infrastructure (AMI) system that will allow residents to access water consumption data online in real-time. With this data, residents will be able to proactively detect leaks and have a better understanding of overall usage.

These projects represent a commitment by City Council and staff to address the immediate and long-term needs of residents, and to uphold the quality of life in Bunker Hill. Although residents will experience the benefits of these investments, it is important to recognize that temporary inconveniences/ disruptions may be unavoidable during project implementation. I ask that everyone please remain patient and understanding with our diligent staff and consultants. Trust me that not doing these improvements would mean much more inconvenience than the few days or weeks to complete the project. As I tell myself, just take a deep breath as this will soon pass.

To ensure transparency and open communication about these projects, the City will host a series of Capital Improvement Plan Town Hall meetings in the coming months. These meetings will provide an opportunity for residents to ask questions, receive detailed information on what to expect from these projects, and gain insights into any potential temporary disruptions.

Details regarding meeting dates are forthcoming and will be announced via V-Linc and on the City's website. I invite you to join the conversation for the continued future development allowing Bunker Hill to remain the best city in the Villages.

Humbly Yours, Mayor Robert Lord



l-r: Oz Reyna & Gama Escamilla



City Council welcomed Frostwood Elementary Girl Scout Troop #126054 to lead the pledge of allegiance at the February 2024 City Council meeting.



In December 2023, the City's Public Works crew repainted the City's 142 fire hydrants. The project was completed as part of the City's FY 2023 CIP.

Resident Resources



Never Miss a Utility Payment

Take advantage of Auto Draft for a secure, convenient way to pay your bi-monthly utility bill and avoid late fees and risk of being disconnected. The program enables residents to set up utility bill payments to be automatically drafted from their bank account each billing cycle. Drafts are processed from your bank account two (2) business days before the due date. To sign up or update your account, visit www.bunkerhilltx.gov/citizens/utility-billing-auto-draft-request. For questions or more information about this service, contact Utility Billing at info@bunkerhilltx.gov.

Yard Waste Collection



From January to Spring each year, yard waste volume increases throughout the City. In an effort to mitigate collection issues, the City's service provider, Texas Pride, has assigned a second truck to the collection routes to handle the added volume of yard waste. While crews make every effort to complete all daily assigned routes, there may be instances where this is not possible, and collection may extend into the next day.

In cases when yard waste is not collected on the scheduled day, please leave it curbside for next day collection. Please remember that there is a limit of 8 bags/bundles of yard waste per property each service day. Any excess items will not be collected.

For more information regarding trash, recycling and yard waste collection, please visit: <https://bunkerhilltx.gov/citizens/trash-recycling>.

To report issues with collection services, please contact info@bunkerhilltx.gov or call 713-467-9762.

Utility Rate Changes

The adoption of the 2024 budget included rate adjustments for water and sewer services provided by the City. As necessitated by an increase by the City of Houston and an aging infrastructure of Memorial Villages Water Authority's wastewater treatment plant, water and sewer rates increased by 6% for residential customers and 8% for non-residential customers. There was no rate change for solid waste. The new rates are reflected on your February 2024 utility statement.

Rates are reviewed annually to ensure the City continues maintaining the high-quality level of service expected by residents, while also making an investment to maintain the health of water and sewer operations and protect reliability. For rate information, visit www.bunkerhilltx.gov/governance/taxes-rates-fees#utility-rates.

Utility Screening Ordinance

At the February 2024 meeting, City Council unanimously approved an ordinance that requires all utility equipment to be screened so that it is not visible from a public or private street. The goal of this measure is to mirror the existing regulations similar to the screening of generators in an effort to preserve the visual aesthetics of the City. The ordinance will go into effect March 1, 2024.

For more information about the requirements, contact the Public Works Department at info@bunkerhilltx.gov or call 713-467-9762.



After Hours Emergency Service Calls

The Public Works Department is on-call 24/7/365 ready to respond to water leaks and/ or sewer stoppages on City lines. For immediate attention outside of regular business hours, including nights, weekends and holidays, contact MVPD Dispatch at 713-365-3700.

Vegetation Maintenance Reminders

- Property owners are responsible for the maintenance of trees and vegetation in the right-of-way (ROW) and for ensuring drainage ditches remain clear of vegetation and debris.
- Do not blow leaves into storm sewer inlets or ditches as this can cause improper drainage issues.
- Practice proper yard maintenance. Overgrown vegetation is a public safety hazard. Keep trees and shrubs pruned to avoid sight visibility issues at intersections and sight obstruction of regulatory signs (i.e. stop signs, speed limit signs, etc.).



Example of vegetation obstructing a stop sign